



Mitchell E. Daniels, Jr.
Governor

Judith A. Monroe, M.D.
State Health Commissioner

DATE: November 4, 2009

TO: All Local Health Departments
Attn: Chief Food Inspection Officer

FROM: A. Scott Gilliam, MBA, CP-FS
Director, Food Protection Program

SUBJECT: PetSmart Recall

SUGGESTED ACTION: Unclassified Recall; Dentley's Beef Hoof products for potential salmonella contamination; Recommend notification of affected stores via phone, fax or e-mail.

From the information provided by FDA, the products being recalled were distributed in the neighboring State of Illinois and Ohio. The affected products were shipped from the Pet Carousel plant to three PetSmart distribution centers in Ottawa, IL; Groveport, OH and Newnan, GA and then shipped directly to certain PetSmart stores. Detail information is not available at this time. In addition, if any recalled product is found, please notify this office at 317-233-7360.

Recall -- Firm Press Release

FDA posts press releases and other notices of recalls and market withdrawals from the firms involved as a service to consumers, the media, and other interested parties. FDA does not endorse either the product or the company.

PetSmart Voluntarily Recalls Dentley's Beef Hooves

FOR IMMEDIATE RELEASE -- Phoenix, AZ, Nov 4, 2009 - PetSmart (NASDAQ: PETM) is voluntarily recalling two Dentley's Beef Hoof products for potential salmonella contamination. The products were manufactured by Pet Carousel, Inc. in Sanger, Calif.

The recalled products include only the following types of Dentley's Beef Hooves purchased between Oct. 2, 2009 and Nov. 3, 2009:

Dentley's Bulk Cattle Hoof UPC# 73725703323
Dentley's 10 Pack Beef Hooves UPC# 73725736055

No other products are included in this recall.

The affected products were shipped from the Pet Carousel plant to three PetSmart distribution centers in Ottawa, Ill.; Groveport, Ohio and Newnan, Ga.; and then shipped directly to certain PetSmart stores. Although the affected product was not shipped to every store, as a precautionary measure PetSmart immediately recalled the product from all of its US stores and instituted a register block to prevent any product from being inadvertently scanned and sold. In addition, PetSmart removed the product from the PetSmart.com Web site and notified PetPerks customers with valid e-mail addresses in the PetSmart database who purchased the affected products.

Salmonellosis is an infection with bacteria called *salmonella*. Most persons infected with *salmonella* develop diarrhea, fever, and abdominal cramps 12 to 72 hours after infection. The illness usually lasts four to seven days, and most persons recover without treatment. However, in some individuals, the diarrhea may be so severe that the patient needs to be hospitalized. In these patients, the *salmonella* infection may spread from the intestines to the blood stream, and then to other body sites and can cause death unless the person is treated promptly with antibiotics. The elderly, infants, and those with impaired immune systems are more likely to have a severe illness.

Many dogs do not show clinical signs of salmonella. However, when they do, they often have diarrhea or other signs of systemic infections.

Customers who purchased the recalled products should discontinue use immediately and return the product to any PetSmart store for a complete refund or exchange. Customers who have concerns about their health or their pet's health should consult a medical professional. For additional information about the recall, customers can visit www.petsmartfacts.com, www.petsmart.com ; www.fda.gov or contact PetSmart Customer Service at 1-888-839-9638.

PetSmart, Inc. is the largest specialty pet retailer of services and solutions for the lifetime needs of pets. The company operates more than 1,145 pet stores in the United States and

Canada, 156 in-store PetSmart PetsHotel(R) cat and dog boarding facilities, and is a leading online provider of pet supplies and pet care information (www.petsmart.com). PetSmart provides a broad range of competitively priced pet food and pet products; and offers complete pet training, pet grooming, pet boarding, Doggie Day Camp(SM) pet day care services and pet adoption services. Since 1994, PetSmart Charities, Inc., an independent 501(c)(3) non-profit animal welfare organization, has funded more than \$87 million in grants and programs benefiting animal welfare organizations and, through its in-store pet adoption programs, has helped save the lives of more than 3.7 million pets.

FOR MORE INFORMATION:

www.petsmartfacts.com
customercare@petsmart.com
1-888-839-9638

NEWS MEDIA CONTACT:

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SOURCE: PetSmart, Inc.

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